

NOTIFICATION OF COMPLAINT AGAINST A CBT MEMBER

YOUR NAME: _____

TELEPHONE: _____

EMAIL: _____

ADDRESS: _____

NATURE OF COMPLAINT: _____

CBT MEMBER'S NAME: _____

CBT MEMBER'S NUMBER: _____

FULL DETAILS OF COMPLAINT: (IF NECESSARY CONTINUE ON A SEPARATE SHEET)

Signed:

Date:

Please complete and sign the above statement and post to:

CBT Consumer Complaints Dept.
Orchard House
15 Turp Avenue
Grays
Essex RM16 2SH

A copy of your complaint will be forwarded to the CBT member who will then be given the opportunity and time to respond to the CBT regarding the complaint.

You may also make a consumer complaint to your local Trading Standards Service concerning any consumer problem you feel should be investigated or if you need advice visit:

<https://www.adviceguide.org.uk/>